AKBAR MULLA

Sr. QA Engineer
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Bangalore

PROFESSIONAL SUMMARY

- Over 8+ years of experience in Quality Assurance with strong exposure to Manual, Mobile, API, and Web application testing.
- Proven expertise in SDLC and STLC processes with hands-on experience in writing and executing test plans, test cases, and identifying bugs.
- Extensive experience in Functional, Integration, Regression, Localization, UAT, and Performance testing across Web and Mobile platforms.
- Skilled in Agile methodologies, working closely with Product Owners and participating in Sprint Planning, Reviews, and Retrospectives.
- Strong experience with bug tracking tools like Jira and Bugzilla, and performance testing using JMeter.
- Excellent communication and analytical skills with the ability to work independently or collaboratively.
- Proficient in understanding business requirements and converting them into test scenarios.
- Currently contributing as Sr QA in ICON project, managing end-to-end test cycles and documentation using Confluence.

SKILLS

- Test Case Design & Execution, Functional & Regression Testing, Smoke & Sanity Testing, Defect Lifecycle Management, Test Documentation, Exploratory Testing
- **Healthcare Domain:**
  EMR/EHR System Testing, HL7 Interface Validation, HIPAA Compliance Awareness, Clinical Workflow Testing, Mobile Health App QA
- **Supply Chain Management:**
  Order & Inventory Management Testing, Logistics & Shipment Tracking, Demand Planning & Forecast Testing
- **Mobile Application Testing:**
  iOS & Android App Testing, UI/UX Validation, Device Compatibility, Installation/Upgrade Testing, Battery/Network Scenarios
- **Web Application Testing:**
  Cross-Browser Testing, Responsive Design Validation, UI/UX Testing, Accessibility Testing (WCAG basics), Web API Testing (Postman)
- **Tools & Technologies:**
  JIRA, Bugzilla, Postman, SQL, MS Excel, Confluence,

EXPERIENCE

Company: CloudCB Labs Pvt Ltd, Bangalore   FEB-2025 - PRESENT
Project Name: ICON IBP (Integrated Business Planning)
Role: Senior QA Engineer

Domain: Supply Chain Management

Description: IBP allows users to determine the inventory required by protocols of work orders in the system. Based on the availability, users can allocate the inventory against the work order in the workbench, considering whether a stock is off the shelf or by procurement. The expected time of arrival (ETA's) will be shown if it is procured. In addition, kit data, including expiry info, will be rendered as per the labels providing visibility.

Worked on a comprehensive Integrated Business Planner (IBP) application aimed at optimizing end-to-end supply chain operations. The system supports strategic, tactical, and operational planning for large-scale manufacturing environments.

Key Features:
- **Inventory Management:** Monitoring and managing stock levels across multiple locations.
- **Demand Management:** Capturing and analyzing demand forecasts to align with production planning.
- **Resource Planning:** Allocating and optimizing workforce, machinery, and material resources.
- **Revenue Management:** Tracking revenue targets, actuals, and forecasting future income based on supply- demand alignment.
- **Manufacturing Production Scheduling (MPS):** Generating feasible production plans based on forecast and available resources.

Responsibilities:

- Analysed business and system requirements to create and execute test plans and verify bug fixes.
- Reviewed and updated test cases for multiple release versions.
- Performed Sanity, Smoke, Integration, Localization, Branding, and Regression Testing.
- Reported and tracked bugs using Pivot, updating statuses as needed.
- Collaborated with developers to resolve defects and provided regular status reports.
- Conducted sanity testing on every build and resolved customer-reported issues.
- Designed and executed test plans for functional, integration, system, and UAT testing.
- Attended release meetings and presented progress updates.
- Maintained Confluence documentation for TMX, URS, and test cases.

Company : Gyro It Solutions Pvt Ltd ,Bangalore   19-OCT- 2019 To 20-FEB-2025
Project Name: Radspa
Role: Lead QA Engineer
Domain: Health Care

Description: RADSpa is a cutting-edge, AI-integrated radiology workflow platform combining RIS-PACS functionalities. It is scalable and caters to the needs of teleradiology service providers, hospitals, imaging centers, and mobile imaging providers globally.

Key Features:

- Real-time worklist and web-based reporting
- Multilingual and multi-user application access
- CD burning feature and multi-monitor support
- DICOM-compliant with advanced 2D/3D viewing capabilities
- Main Components: Viewer, CD Burn, Reporting.

Responsibilities:

- Developed Test Plans, Strategies, and Test Cases.
- Conducted Manual Testing and API Testing using Postman.
- Designed and executed automated test scripts.
- Performed Gap Analysis, Sanity, Integration, Localization, Regression, and Smoke Testing.
- Reviewed and updated test cases across multiple release versions.
- Identified, tracked, and managed defects.
- Prepared test execution status reports and collaborated with the Product team for requirement analysis.
- Conducted regression testing in pre-production environments.

Project Name: Nova IVF Mobile App
Role: Jr. Business Analyst and QA Test Engineer
Domain: Health Care

Description: Nova IVF Fertility is a leading provider of advanced Assisted Reproductive Technology (ART) services in India, offering treatments such as IUI, IVF, and andrology. It incorporates cutting- edge technologies like vitrification for embryo and egg preservation, embryoscope, and ERA (Endometrial Receptor Array) for optimizing embryo transfer timing.

Responsibilities:
- Collaborated with stakeholders to gather, document, and analyze business requirements for the Nova IVF mobile app across Android and iOS platforms.
- Supported the product team in translating business needs into detailed user stories and acceptance criteria.
- Coordinated with UI/UX designers to create wireframes, flowcharts, and mock-ups for new app features and enhancements.
- Performed manual testing and mobile app testing to ensure quality and adherence to requirements.
- Conducted user surveys and usability testing sessions to collect feedback and identify areas for user experience improvement.
- Assisted in backlog grooming and sprint planning using JIRA to ensure timely feature delivery.
- Worked closely with development and QA teams to validate feature functionality and resolve issues during the development cycle.

Key Achievements:

- Streamlined requirement documentation and clarification processes, resulting in faster feature delivery and reduced development cycle time.
- Played a key role in supporting timely mobile app updates, contributing to improved app performance and increased user satisfaction.
- Enhanced cross-functional collaboration between business, design, and development teams, ensuring alignment with project goals.
- Contributed to the successful rollout of new app features by ensuring end-to-end requirement traceability and test coverage.

Company : Medlife International Pvt Ltd Bangalore　　　　**19-JUL- 2018 To 18-OCT-2019**
Project Name: Medlife
Role: QA Test Engineer
Domain: Health Care

Description: Medlife is a leading online healthcare app with 500,000+ customers, offering services such as OTC healthcare product orders, doctor consultations, and diagnostic test bookings. Operating in over 100 cities in India, it is a one-stop solution for diverse healthcare needs

Responsibilities:
- Analyzed business and system requirements to design and execute comprehensive test plans for Android and Web platforms.
- Reviewed, updated, and maintained test cases across multiple release cycles to ensure coverage and accuracy.
- Performed a wide range of testing types including Gap Analysis, Sanity, Smoke, Integration, Localization, Branding, and Regression Testing.
- Conducted functional and non-functional testing of chat features including SMS, MMS, voice calls, and contact management.
- Validated desktop/web version features such as group display and contact organization.
- Logged, tracked, and managed bugs using Jira; regularly updated issue status and ensured timely resolution in collaboration with development teams.
- Conducted sanity testing on each new build and verified fixes for customer-reported issues to maintain app quality.
- Designed and executed end-to-end test plans for Functional, Integration, System, and User Acceptance Testing (UAT).
- Actively participated in release planning and review meetings, providing detailed status reports and progress updates.

Company: Websoftex Software Solutions Bangalore　　　　**16- MAR - 2017 To 19- JUL- 2018**
Project Name: NBFC IBL Finance (Core Banking Application)
Role: Manual Test Engineer
Domain: Banking Domain (Application Testing)

Description: IBL is a web-based financial business solution offering features like RD, PIGMY, FD, MIS, SB, Loan, and Gold Loan. It supports daily, weekly, and monthly reporting to assist companies in financial management.

Responsibilities:

- Analyzed functional and business requirements to develop detailed test scenarios and test cases for core banking modules such as RD, FD, PIGMY, MIS, SB, Loan, and Gold Loan.
- Performed Regression and Sanity Testing to ensure application stability across multiple releases.
- Executed manual test cases and identified critical end-to-end test flows for financial transactions and reporting functionalities.
- Logged and tracked bugs using Jira, and collaborated with development teams to ensure timely resolution.
- Developed reusable and modular test scenarios to improve efficiency and reduce redundancy in future testing cycles.
- Created clear, comprehensive, and review-friendly test documentation for internal teams and stakeholders.
- Conducted module walkthroughs and presentations for internal teams and clients to demonstrate functionality.
- Participated in client meetings and calls to clarify requirements, share testing updates, and address queries.

CERTIFICATION COURSE

Certified in **Software Testing** Q-Spider Rajajinagar.

PERSONAL INFORMATION

 Address: # 40,Room No.8,4rd floor,4th main road,4th cross, Behind Ayyappan temple new extension, Madiwala, Bangalore -560068.

DECLARATION

I hereby declare that the above particulars are true to the best of my knowledge and belief. (Akbar Mulla)