

Akash Kumar



CONTACT DETAILS

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Address:

Street Num: 4, Sector 49,
Noida-201301



PERSONAL INFORMATION

Gender: Male

Marital Status: Unmarried

Father' Name: D. D. Singh

Languages Known:

English,
Hindi and Bhojpuri

Religion: Hindu

Hobbies: Reading books
& Listening to music.

PROFILE SUMMARY

Seeking a challenging position in a reputable organization to expand and utilize my learning, skills and knowledge. Possess excellent communication skills and have an eye for detail. Flexible to work in any environment as required.

EDUCATION

- Bachelor of Art's in 2021 from Magadh University with 55 %
- Intermediate (PCM) 2017 from BSEB with 48%

TECHNICAL SKILLS

- Knowledge of Ms Office (Word, Excel)
- Good knowledge in Computer System.
- Basic Knowledge of SEO.
- Ability to read & Understand Loan documentation.
- Passed Out three Courses BS-CIT, BS-CCS, BS-CSS through state council for Vocational Training
- Good Knowledge about pre-approval documentation
- Experience in upselling services through in depth product knowledge and consultative guidance.
- Adept at handling high volume inquiries with professionalism and efficiency.

Experience

- Worked as a Customer service Executive in JustDial, Noida (Jun,2023 to Jan,2025)- Retention Department.
- Worked as a ARO in CredFine Digital Pvt. Ltd., Noida (6 Month)