

Mankhush KR Singh

DC Manager



8 Years 5 Months



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mankhushkumarsingh@gmail.com



Profile Summary

Successful professional with corporate marketing and training experience seeking position in non-profit organization leveraging fundraising and program development skills. Recognized for ability to develop strong relationships and plan strategically. Strengths include: Leadership Marketing Training Time Management Relationship Building Public Speaking

Education

B.A, 2020

Prayag University Allahabad

12th, 2012

Bihar, Hindi

10th, 2010

Bihar, Hindi

Work Experience

Nov 2023 - Jun 2025

DC Manager

Ecom Express

- Successfully trained and mentored a team of 32 associates, resulting in a 30% increase in overall productivity. Implemented process improvements that led to a 20% reduction in operational costs within the logistics department. Consistently met and exceeded KPIs, achieving a 95% on-time delivery rate for all shipments.

Dec 2021 - Oct 2023

Hub Incharge

Flipkart Logistics Instakart services Pvt.Ltd.

1. Implemented efficient workflow processes, resulting in a 20% increase in overall productivity and a 15% reduction in operational costs

2. Led a team of 35 members, ensuring seamless coordination and achieving a 95% on-time delivery rate, exceeding the industry benchmark.

3. Spearheaded quality improvement initiatives, leading to a 25% decrease in order fulfillment errors and a 30% improvement in customer satisfaction ratings.

Key skills

- Operations
- Customer Relationship
- Customer Service Management
- Operations Management
- Team Management
- Client Relationship Management
- Service Operations

Personal Information

City Bihar Sharif

Country INDIA

Hobbies

- Cricket
- Carrom board

Languages

- Hindi
- Hindi
- Hindi
- Hindi

Feb 2018 - Nov 2020

Team Lead

Flipkart Logistics Instakart services Pvt.Ltd.

1. Implemented efficient workflow processes, resulting in a 20% increase in overall productivity and a 15% reduction in operational costs. 2. Led a team of 75 members, ensuring seamless coordination and achieving a 95% on-time delivery rate, exceeding the industry benchmark. 3. Spearheaded quality improvement initiatives, leading to a 25% decrease in order fulfillment errors and a 30% improvement in customer satisfaction ratings.



Certification

- A.D.C.A