

JITENDRA KUMAR TIWARY

EXECUTIVE MANAGER

PHONE | (+91) 7678672339
EMAIL | tiwaryjitendra8@gmail.com
LOCATION | Gurugram, INDIA
EXPERIENCE | 6 Years 6 Months

Key Skills

- E-Commerce Operations Management Product Listing & Catalog Management Order Processing & Fulfillment Inventory & Stock Management Vendor / Seller Management Marketplace Operations (Amazon Flipkart Ajo Firstcry Nykaa Myntra Etc.) ♦ Digital Marketing Skills Amazon Seller Central / Flipkart Seller Hub SEO For Product Listings Pricing Strategy & Competitor Analysis Promotion Planning & Deals Management ♦ Technical & Tools Skills MS Excel (VLOOKUP Pivot Table Reports) Google Sheets ERP / Order Management Data Analysis & Reporting ♦ Customer & Process Management Customer Support Coordination Returns Refunds & RTO Management SLA & TAT Management Process Improvement

Hobbies

- Playing And Watching Cricket Traveling

Profile Summary

Specializing in E-commerce cataloging and operations with expertise in product data management, content optimization, and inventory control. Adept at creating compelling product listings and ensuring seamless E-commerce operations to drive sales and enhance customer satisfaction. Proficient in utilizing E-commerce platforms such as Amazon, Shopify, flipkart, myntra, firstcry, hopscotch, Ajo, Nayaka, to manage product cataloging and streamline operations. Strong attention to detail and a strategic mindset to continuously improve processes and maximize the impact of E-commerce initiatives. Seeking opportunities to leverage my skills in E-commerce cataloging and operations to contribute to the success of a dynamic organization.

Work Experience

Executive Manager

H.V.Global pvt Ltd
08/2020 - Present

Ecommerce excutive

Bioworld Merchandising
05/2019 - 06/2020

Ecommerce excutive

Peptrends Fashion
04/2017 - 04/2019

Education

B.Com - Commerce
2015

12th

2008

Uttar Pradesh , Hindi

Grade - 51%

10th

2006

Bihar , Hindi

Grade - 45%