



April 10, 2026

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Shagufi Anwar**, holding **5210062**, was employed at Teleperformance from **August 28, 2023** to **April 01, 2026**. Her last designation with the company was **Customer Service Associate- Voice (Operations Customer Expert I)**. She has been relieved from her services on **April 01, 2026** with the company at the closing of business hours.

Shagufi Anwar has served the complete notice period, and the company has cleared and settled all dues towards full and final settlement, adhering to the terms and conditions of employment and the company policies. No further amounts are outstanding to **Shagufi Anwar** from the company.

We wish her all the best in all her future endeavors. We are confident that **Shagufi Anwar** will bring the same level of commitment and excellence to any future role **she** undertakes. We highly recommend her for any position that aligns with her skills and experience.

For Teleperformance Business Services India Private Limited

Alpana Suneja Gaur
Senior Vice President- Human Resources