

## RESUME

**NAME: AMIT ABROL**

**EMAIL: [amitabroloofficial@gmail.com](mailto:amitabroloofficial@gmail.com)**

**CONTACT NO: 6005081574, 9622400617**

### **PERSONAL DATA:**

**Father's Name - RAVI KUMAR**

**Date of Birth - 01/03/1997**

**Languages - English, Hindi & Dogri**

**Nationality - Indian**

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### **CARRER OBJECTIVES:**

To work for an organization which provides me the opportunity to improve my knowledge & Skills to grow along with the organization

### **EDUCATIONAL QUALIFICATION**

COURSE	BOARD/UNIVERSITY	
12 <sup>TH</sup>	J&K Board	
10 <sup>TH</sup>	J&K Board	

### **EXPERIENCE:**

- OVER ALL EXPERIENCE 2.4 YEARS.

**First Flight Abroad Education ( Sales profile )**

**Direct Client handling and sell educational courses. montly target 3000USD, weekly 350 USD and daily 150 USD. hardcore sales process.**

**Ocube Services ( Customer Support Blended profile )**

**Handle Custoners via email and voice process. Serve customers euity, gram services and generate business activities to customers.**

**Tech Mahindra ( Chat process Bank Process )**

**Handle customers through chat. debt collection process , conc. 3 chats at a time, handling escalations, fraud and collect debt from customers.**

**Transcom ( Blended Process )**

**BFSI process Banking handle customers queries regarding Trading, Stocks, bonds, Etf, escalations, fraudulent.**

### **STRENGTHS:**

- Ability to adapt situation and places.
- Good communication skills.
- Quick learner and Quck adapting skills..

### **HOBBIES:**

Reading books  
Singing.

### **CO-CURRICULAR ACTIVITIES**

Anchoring  
Best performer in Tech Mahindra  
Best leadership in Transcom.

### **DECLARATION:**

I hereby declare that all the details furnished above are true to the best of my knowledge.

Date: \_\_\_\_\_

**AMIT ABROL**