

## **Moh Angrish**

Visionary IT Executive | Leading IT Infrastructure Optimization & Security

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### **Summary**

Results-driven IT Executive with 7.7 years of progressive experience in managing and optimizing IT infrastructure and security initiatives. Proven ability to lead implement robust security practices, and enhance operational efficiency through strategic technology solutions. Adept at troubleshooting complex issues, streamlining processes, and providing exceptional customer support by tailoring technical information to diverse audiences. Possesses in-depth knowledge of Active Directory, network management, Windows Server administration, and data centre operations.

### **Experience**

**Executive IT** | SIS Alarms Monitoring and Response Services Private Limited  
Gurugram, Haryana, India | May 2023 – December 2025

- Administer Windows Servers, perform system documentation, configure backups, and monitor system performance and availability.
- Possess strong knowledge and troubleshooting skills for Group Policy on servers to local workstations.
- Oversee AD architecture and infrastructure, Directory Replication, group policy, and security schema changes.
- Windows Authentication, including Single Sign-On integrations.
- Develop comprehensive project plans and ensure clear documentation of procedures and knowledge transfer using diagrams, graphs, and charts in a central repository.
- Apply practical working knowledge of network technologies, including access point switches.
- Demonstrate working knowledge of SAN and archiving HFS technologies.
- Operational Efficiency: Highlight achievements in streamlining processes, system improvements, and tech integration.
- Strategic Leadership: Procurement, budgeting, IT governance, vendor management.

**Information Technology Support Engineer** | Worxpertise Group  
Gurugram, Haryana, India | February 2020 - August 2022 (2 years 7 months)

- Led IT support for all hardware, software, and systems across the organization.
- Created functional software and disk images, and deployed system-wide software and network updates.
- Developed and managed software update schedules.
- Resolved problems with network, servers and installed new hardware organization.
- Managed smaller teams to IT support specialists.
- Provided comprehensive customer support to users.
- Repaired and replaced outdated or non-functional hardware throughout the organization.
- Resolved system security issues and trained new users.
- Troubleshoot software, hardware, and network issues effectively.
- Utilized ticketing systems to track and resolve user issues efficiently.
- Authored procedural documents to enhance operational efficiency.

**IT Support Engineer** | APEX SECURITY AND SYSTEM PVT.LTD

New Delhi, Delhi, India | October 2018 - February 2020 (1 year 5 months)

- Implemented and configured security hardware and devices, and set up control rooms.
- Managed operational work with a team of 12 employees.
- Ensured successful implementation of products and services for client satisfaction.
- Built and maintained a secure environment for clients and provided support to the team.
- Generated daily reports and scheduled next day activities in Excel.

**Technology Support Engineer** | BeeCee

New Delhi, Delhi, India | January 2017 - September 2018 (1 year 9 months)

- Managed operational work within a team.
- Provided timely IT assistance, including application support and troubleshooting.
- Performed backup and restoration processes for clients and their data.
- Responsible for providing 1st, 2nd, and 3rd level desktop support to end-users, troubleshooting and resolving application-related issues.

## **Education**

### **Master's Degree, Computer and Information Sciences and Support**

Punjab University, Chandigarh Sec-14 | Drop-Out March 2016 - October 2017

### **Bachelor's degree, Computer and Information Sciences and Support**

Himachal Pradesh University | February 2013 - October 2015 | First Division

### **12th Pass out, Schooling**

Dev Samaj Vidyaniketan Sr Sec School | February 2011 - October 2012

### **10th Pass out, Hostelry**

R.E.D Sr Sec School | February 2009 - October 2010