

# ABHISHEK BHATNAGAR

## PROJECT MANAGEMENT CONSULTANT FREELANCE

### MOBILE

(+91) 9278360171

### EMAIL

mail2abhishekbhatnagar@gmail.com

### LOCATION

New Delhi, INDIA

### EXPERIENCE

20 Years 0 Month



## PROFILE SUMMARY

Actively looking for change in Network Operations / Project Management - Service Delivery Having excellent 20+ years of relevant experience in IT Service Industry & Telecommunications & covered Network Operations, Project Management & Technical Support.

## KEY SKILLS

- project management
- service delivery
- itil
- ccna
- it infrastructure
- data center
- delivery management
- service delivery management
- program management
- project planning
- it operations management
- it infrastructure operations
- Cloud Computing
- IOT
- Cyber Security

## WORK EXPERIENCE

### Project Management Consultant Freelance

Freelancer

Mar 2025 - Present

- Manage end-to-end project delivery and operational processes to ensure timely completion and quality standards.
- Coordinate cross-functional teams to streamline project workflows and optimize resource utilization.
- Implement process improvements to enhance operational efficiency and reduce project delivery timelines by X%.
- Project Management and data center solutions . providing support for network solutions, cloud (AZURE, AWS, GCP, Private and public cloud), Cyber Security, Storage, Database, Resiliency services to VNA IT Systems, ALKEM Lab, IRIS Vendor, HPCL - Mittal Energy, STARTEK, Vconnect systems and many more.

### Sr Project Manager - Service Delivery

Yotta Data center Ltd

Sep 2023 - Mar 2025

- Delivered end-to-end service delivery solutions for colocation and managed services
- Managed and optimized colocation infrastructure to ensure high availability and performance

## CERTIFICATION

- CCNA Routing & Switching  
Does not expire
- MCSE in Windows 2000  
Does not expire
- MCDBA in SQL 2000  
Does not expire

## LANGUAGES

Hindi  
English

## SOCIAL LINKS

[www.linkedin.com/in/abhishek-bhatnagar-598443402](http://www.linkedin.com/in/abhishek-bhatnagar-598443402)

- Implemented managed service strategies to enhance operational efficiency and customer satisfaction

### Senior Program Manager

CtrlS Datacenters  
Aug 2019 - Apr 2023

- Optimize service delivery processes to enhance operational efficiency and customer satisfaction

- Manage end-to-end operations ensuring seamless service execution and adherence to SLAs

- Drive continuous improvement initiatives to reduce costs and increase service quality

- Coordinate cross-functional teams to streamline workflows and resolve operational issues promptly

### Project Manager

Wipro  
Aug 2018 - May 2019

Project Manager

### Technical Lead

TechMahindra  
Feb 2018 - Jul 2018

Handled 14 DataCenter of mahindra & mahindra via centralised Data center located at MITC Mumbai.

### Operations Manager

Wipro Infotech  
Oct 2013 - Feb 2018

Handled Standard Chartered Bank as a client and provided support to their network operations, Project Management, Technical support.

### Cluster Lead

Evolve Technologies & Services Pvt. Ltd.  
Jul 2013 - Oct 2013

Cluster head - Network Operations for ZTE Telecom & Liase with BSNL for Andhra Pradesh & Telangana Circle.

### Assistant Manager

Sai Infosystem India Ltd.

Aug 2012 - Jul 2013

Handled project for VVOBB and provided support for North Region

### **NOC Support Engineer**

Nutek India Ltd.

Aug 2010 - May 2012

Handled NOC operations for ZTE Equipments installed at BSNL. provided support from NOC, Bangalore.

### **Technical Trainer**

Global Networks

Aug 2001 - Jan 2006

MCSE, CCNA, Visual Basic, Oracle classes.

## **EDUCATION**

**B.Sc - Bachelor of Science - Physics**

2001

Ch Charan Singh University (CCSU), Meerut

## **PROJECTS**

**project Manager Network Infra**

273 Days

Project Network Infra

**NOC & Datacenter Operations**

150 Days

Network service delivery, Automation, IT Infra

**Operations Manager**

2069 Days

SCB Datacenter - Shifting DC from SCB premises to CtrlS DC (India's first Tier IV DC) Wifi Project : Make all india branches Wifi Enabled. Local & Remote location DC shifting.