

VIDYANAND RUDRAPPA MENASGI

Claim Benefit Specialist

7507672506 | me.vidhu8181@gmail.com | Pune, India

PROFILE SUMMARY

Dynamic Operation Representative at Concentrix with a proven track record in managing complex claims and enhancing billing accuracy. Skilled in data management and problem-solving, I effectively supported new team members while ensuring timely coverage analysis. Recognized for my ability to streamline processes and improve quality audits, driving operational excellence.

WORK EXPERIENCE

OPERATION REPRESENTATIVE

Concentrix

June 2023 - Mar 2026

- Investigate, evaluate, and finalize claims to complete coverage analysis confirming or denying coverage using procedure flows.
- Working on EOBs and medical records for payment posting.
- Accurately and timely entering medical charges into the billing system.
- Check and enter patient demographics data.
- Analyzing documents for medical billing
- Proactively manage a caseload of technically complex and high-value claims.
- Provided Floor & virtual Support to new Team members.
- Worked in 2 different LOBs (VENDOR & OPR).
- Generate and address general provider inquiries and review medical records to adjust claims accordingly.

EDUCATION

Bachelor of Arts

Yashwantrao Chavan university

2019 - 2022

SKILLS

- Advance Excel
- Time Management
- Quick Learner
- Problem Solving Ability
- Quality Audit Assistance